



3/19/20

SLFi...is fully committed to support you during this time. With all the restrictions being put into place in order to fight the spread of COVID-19 virus, we would like to high-light the following measures we are taking:

- We are open for business 24/7 going forward and the factory has guaranteed all orders will ship without delay.
- Food grade base stock and additive packages are in stock.
- Shipping continues to be 1-2 days from the date of your order.
- Emergency oil is available at the Shreveport warehouse location.
- 800-637-5126 is answered 24/7 day or night.

Please keep in mind that there may be supply chain issues outside of SLFi's control, such as with LTL carriers. Due to the unpredictable nature of this situation, we are recommending that all of our customers evaluate their need of product for the next 1-2 months and start placing orders accordingly. This will guarantee you receive your lubricants in a timely manner and ensure smooth operation of your business during this uncertain time.

Sincerely,

All of us at SLFi...

Contact us: 1-800-637-5126

orders@slfi.net

*Please see the Food Grade line sheet in this email.